Online Access to COVID-19 Vaccination Information for Health Care Practitioners (HCPs)

If you are an authorized Ontario health care practitioner with access to one of the provincial clinical viewers (ConnectingOntario ClinicalViewer, ClinicalConnect™) you can now view your patients' COVID-19 vaccination information through the Digital Health Drug Repository (DHDR).

Overview: COVID-19 Vaccination Information Available via the DHDR

The DHDR is a provincial repository of publicly funded drugs and pharmacy services and all monitored drugs (regardless of payor). Ontarians' COVID-19 vaccination information from COVax$_{ON}$ (the ministry's provincial solution for COVID-19 vaccination information) is being made available through the DHDR as a quick solution to enable secure and easy access to authorized health care practitioners throughout the province.

Similar to existing DHDR records, COVID-19 vaccination information available through the DHDR is limited to patients with a valid Ontario Health Number (HN).

At the time of being vaccinated with a COVID-19 vaccine, if a patient does not provide consent to sharing of their COVID-19 vaccination information, it is not entered into COVax$_{ON}$. In this case, the patient's record of the vaccination is not available in COVax$_{ON}$ nor through the DHDR. See the Consent section for more details.

The DHDR also contains COVID-19 testing information when a pharmacy has performed this service. The results of the test would be available in the Ontario Laboratories Information System (OLIS).

Access to COVID-19 Vaccination Information through the DHDR

COVID-19 vaccination administration information is documented by HCPs in the provincial COVax$_{ON}$ solution. COVax$_{ON}$ includes information on all COVID-19 vaccinations administered by any HCP in any location in the province. A subset of the information captured for each vaccination administration is provided in near real-time to clinical viewing solutions via the DHDR.

When displayed through the DHDR, COVID-19 vaccine information **displays as a drug** not as a pharmacy service (unlike the flu vaccine and COVID-19 testing information when administered at a pharmacy). COVID-19 vaccination information will display as follows (see viewing solution sections below for viewer-specific details):

DHDR Data Field	COVID-19 Vaccine Description
DIN/PIN	Drug Identification Number (DIN) of the vaccine[1]
Brand Name	Brand name or trade name of vaccine administered[1]
Generic Name	Generic name of vaccine administered[1]
Strength	Strength of vaccine administered
Dosage Form	Dosage form of vaccine administered
Quantity	Quantity of vaccine administered
Dispense Date	Date the vaccine was administered
Prescriber ID	License/registration number of the health care practitioner who administered the vaccine (e.g., physician or pharmacist)[2]
Prescriber Issuing College	Identifies the registration authority (i.e. regulatory college) which issued the license/registration number to the health care practitioner who administered the vaccine[2]
Prescriber Name	Name of the health care practitioner who administered the vaccine[2]
Prescriber Phone Number	Phone number of the health care practitioner who administered the vaccine[2]

[1] Source for DIN, brand name, and generic name as assigned by Health Canada.
[2] Available when administered by health care practitioners licensed by College of Nurses of Ontario, College of Physicians & Surgeons of Ontario, Ontario College of Pharmacists, College of Midwives of Ontario

Availability of COVID-19 Vaccination Information

Consent

Existing drugs and pharmacy services consent directives and processes remain the same and apply to COVID-19 vaccination information from COVax$_{ON}$. If a patient has blocked access to their drugs and pharmacy services information in the DHDR, their COVID-19 vaccination information is also blocked.

- Standard requirements for patient consent and a signature continue to apply to enable an HCP to perform a temporary override of a consent directive and to temporarily access all available drugs and pharmacy services information in the DHDR, including COVID-19 vaccination information.

At the time of vaccination, if a patient does not provide consent to share their information, the COVID-19 vaccination information is not entered into COVax$_{ON}$ and therefore the information is not available via the DHDR. In this case, even if a temporary override is completed on a consent directive in the DHDR, COVID-19 vaccination information would not be accessible by the HCP. HCPs are advised to seek confirmation from the patient when possible.
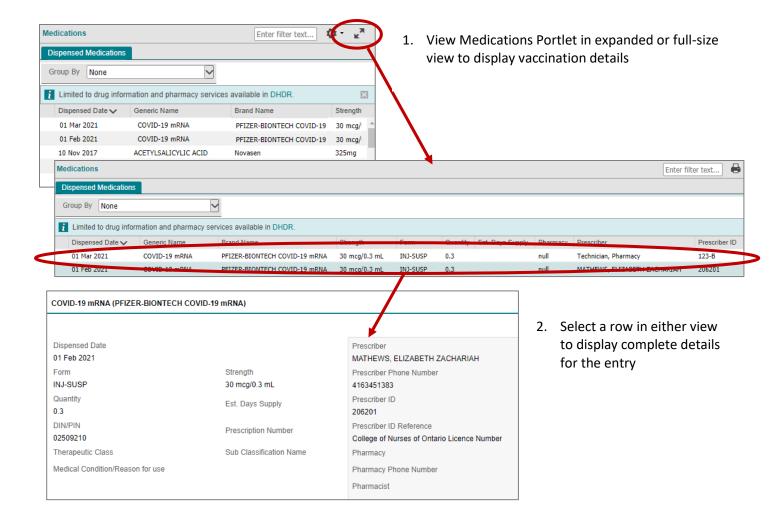
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Display of COVID-19 Vaccination Information in Provincial Viewers

Access to drugs and pharmacy services including COVID-19 vaccination information in the DHDR is available through viewing solutions to authorized organizations and HCPs.

ConnectingOntario ClinicalViewer
COVID-19 vaccination information displays in the Medications portlet, Dispensed Medications tab. In order to see vaccination information, your organization must be authorized for DHDR access and the patient must have an Ontario HN. Vaccination records display as drugs and can be grouped in the same way as other records.
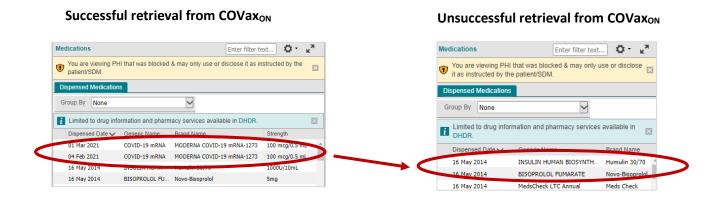

1. View Medications Portlet in expanded or full-size view to display vaccination details

2. Select a row in either view to display complete details for the entry

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If COVax_{ON} Information Is Not Available

On occasion, COVax_{ON} records may not be retrieved by the DHDR. The absence of vaccine information does not necessarily mean the patient has not received a vaccination. Performing a refresh may result in the successful retrieval and display of the information.

An informational message indicating that COVax_{ON} information is temporarily unavailable will be implemented in an upcoming release of ConnectingOntario ClinicalViewer.

Successful retrieval from COVax_{ON}   **Unsuccessful retrieval from COVax_{ON}**
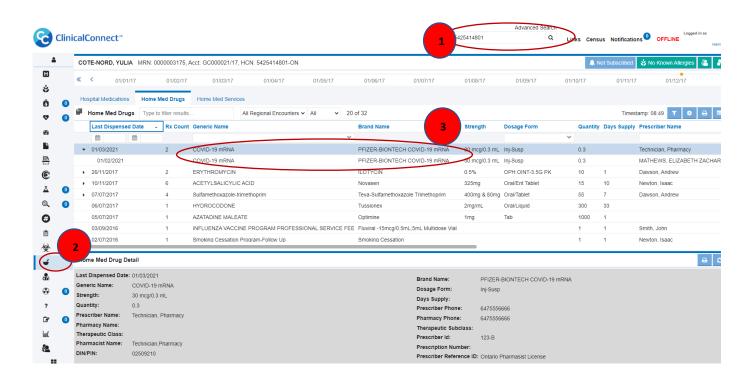

ClinicalConnect™

COVID-19 vaccine information displays in the Pharmacy module, in the Home Med Drugs tab. In order to see vaccine information, your organization must be authorized for DHDR access and the patient must have an Ontario HN.

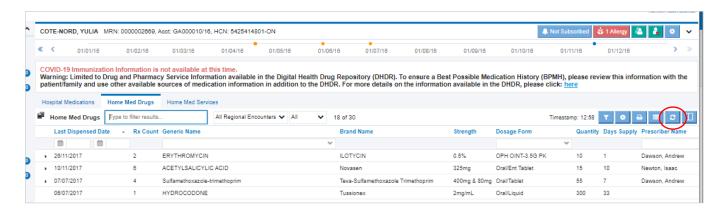To view COVID-19 vaccination information in ClinicalConnect:

1. Search patient by HN.
2. Click Pharmacy Module, then "**Home Med Drugs**" tab. Ensure Encounter filter set to **"All Regional Encounters".**
   Optional: Filter on Generic Name or Brand Name columns to locate vaccine data.
3. **Click on COVID-19 vaccine line item** to view associated details as shown in details pane at the bottom (or right) of your screen.

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If COVax_{ON} Information Is Not Available

On occasion, COVax_{ON} records may not be retrieved by the DHDR. The following informational message will display: "COVID-19 Immunization Information is not available at this time". The absence of vaccine information does not necessarily mean the patient has not received a vaccination. Performing a refresh may result in the successful retrieval and display of the information.

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Where to Get Information and Assistance

General DHDR Information

- **Patients**: review Questions and Answers and Forms at [MyDrugInfo – Public Information](#) or contact ServiceOntario INFOline at 1-800-291-1405 (TTY 1-800-387-5559).

- **Health Care Practitioners**: review Questions and Answers, Forms and Communication Materials at [MyDrugInfo-Health Care Professionals](#) or contact
Ontario Health at 1-866-250-1554 or OH-DS_servicedesk@ontariohealth.ca

ConnectingOntario ClinicalViewer

- To request access: contact the Local Registration Authority (LRA) at your organization
- For information on how to use ConnectingOntario ClinicalViewer, click [here.](#)
- For assistance or issues, contact your help desk and for other inquiries or non-urgent assistance contact: OH-DS_connectingontario@ontariohealth.ca

ClinicalConnect

- To request access: contact the ClinicalConnect Local Registration Authority (LRA) at your organization.
- For information on how to use ClinicalConnect, click [here](#).
- To report a technical issue when using ClinicalConnect, contact the HITS Helpdesk at Hamilton Health Sciences at helpd@hhsc.ca or phone for more urgent issues 905-521-2100 ext. 43000
- For general inquiries about ClinicalConnect, please email info@clinicalconnect.ca

ONE ID

- If you have forgotten your ONE® ID Login ID or Password, click the Forgot Login ID/Forgot Password link on the [ONE ID Login screen](#)
- To maintain your ONE ID account and keep your information current, log in to https://oneid.ehealthontario.ca to access the My Profile page

Technical Issues for ConnectingOntario ClinicalViewer, ONE ID, DHDR

> Contact Ontario Health Support Desk at 1-866-250-1554 or OH-DS_servicedesk@ontariohealth.ca

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