

BRIGHT LIGHTS AWARDS

2024

**Nomination: 1. Expanding access to team-based care
Norfolk Family Health Team**

**Increased accessibility to primary care for the more than 6000
International Agricultural Workers (IAW's) in Norfolk, Haldimand, and
Brant communities.**

International Agricultural Worker Program



International Agricultural Worker
HEALTHCARE
SERVICIOS DE SALUD
para los Trabajadores
Agrícolas Internacionales



519-582-2323
Ext 269



What's App:
226-387-9247



norfolkfht.ca

We have improved access and continuity of care in two primary languages. Clinics are open at multiple locations for >60hours/week 6months/year and >50hours/week in the slower season, with a catchment area up to 65km. Workers are empowered by direct communication at the clinic and follow up care through What's App. Farmer burden is reduced as they don't have to relay messages. Continuity of care post clinic, specialists, diagnostics, or ER visits. Increased primary care access reduces unnecessary ER visits. Translation is available on site in Spanish at all clinics and through Voyce for other languages.

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