



Nomination

The future of the regional approach to healthcare

Northeastern Ontario FHT Network

The North Stars – Leading the Way in Collective Action



The Northeastern Ontario Family Health Team Network (NEOFHTN) is working together to implement a large-scale quality improvement effort that is truly embedded in the unique context of Northeastern Ontario. NEOFHTN has agreed on a common set of indicators to track performance for the nine most common programs across our region. Using indicators that are appropriate to the clinical context, the results will allow teams to focus on improving patient experiences and care. More importantly, successes can

be shared across teams with similar rural/urban contexts. This common set of measures will support collaboration and shared learnings across our region.

Sponsored by collective funding, the NEOFHTN is using the Ocean platform for patient engagement and data collection. Standardized screening tools increase patient engagement and access to health programming both within their home communities and their FHT. This initiative has created the opportunity for patients to access falls prevention screening, mental health screening and smoking cessation at FHTs across Northeastern Ontario. The patient engagement tools facilitate more than data collection; they involve patients in meaningful discussions of their healthcare needs with their primary health care providers. Patients have been encouraged to evaluate the process through standardized patient experience surveys.